



Enloe Medical Center has temporarily reinstated it's network contract with Anthem Blue Cross retroactive to November 1, 2018 through December 31, 2018

Note: There is no disruption in coverage for Medicare-eligible retirees covered under BSSP's CompanionCare plan.

Anthem and Enloe met last week and continue to work towards a renewal of the contract. In the meantime, the contract remains under a temporary extension, which expires December 31, 2018. Below are updated Continuity of Care provisions, should the contract terminate again.

If Enloe Medical Center and Anthem Blue Cross do not come to an agreement by December 31, 2018, Continuity of Care would begin January 1, 2019 and extend through June 30, 2019 (180 days, beginning January 1, 2019).

If the contract does terminate and you need additional care, please call Member Services/Coastal at (800-564-7475), and they will assess your current health status and plan of care at that time.

REMINDER: You are eligible to apply for Continuity of Care at any point during the 180-day period after the contract termination. However, if you have scheduled procedures, treatments, etc. in early January, it is best to start the application process *prior* to the contract termination date of December 31, 2018.

Anthem's Continuity of Care team is making note of all requests received for the original November 1, 2018 term. This will make the process more efficient if you need to initiate a request for Continuity of Care.

Do I qualify for Continuity of Care?

Contact Member Services/Coastal (800-564-7475) to discuss continuity of care options if you are an Enloe patient and:

- Are in an active course of treatment for an acute medical or behavioral health condition;
- Are in an active course of treatment for a serious chronic condition;

- Are Pregnant, regardless of trimester;
- Have been diagnosed with a terminal illness;
- Have a newborn child (being seen by a Enloe provider) between the ages of birth and 36 months; or
- Have a surgery or other procedure that was authorized by Anthem Blue Cross prior to January 1 and is already scheduled to occur by June 30, 2019.

For more information...

BSSP's website has a page dedicated to this topic, including a list of FAQs. You can access that page by going to www.bsspjpa.org and clicking on "Other details regarding Enloe Medical Center ..." You can also [click here](#) to visit that page.

After reviewing the published FAQs, if you have additional questions applicable to the general membership, please email us at bssp@bsspjpa.org so that we may add them to the published FAQ list.

Whenever you have questions regarding your benefits, you can reach BSSP at 530-879-7438 or bssp@bsspjpa.org.

For information on your specific claims, status of prior authorization or continuity of care, please contact Anthem Member Services/Coastal Healthcare Administrators at 800-564-7475.

Butte Schools Self-Funded Programs, 500 Cohasset Road, Suite 24, Chico, CA 95926

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