



BUTTE SCHOOLS
SELF-FUNDED PROGRAMS

**Enloe Medical Center is terminating its
Anthem Blue Cross contract effective November 1, 2018**

Note: There will be no disruption in coverage for Medicare-eligible retirees covered under BSSP's CompanionCare plan if Anthem and Enloe do not reach an agreement.

We have been advised that Enloe patients are receiving calls from Enloe offices advising that office visits and procedures are cancelled due to Enloe's non-network status as of November 1.

Anthem has advised network physicians of the option for continuity of care, however, physicians are not obligated to perform services under those provisions.

If your urgent procedure or visit has been cancelled despite continuity of care being approved by Anthem, please contact the BSSP office at 530-879-7438 for assistance.

Contact Member Services/Coastal (800-564-7475) immediately to discuss continuity of care options if you are an Enloe patient and:

- Are in an active course of treatment for an acute medical or behavioral health condition;
- Are in an active course of treatment for a serious chronic condition;
- Are Pregnant, regardless of trimester;
- Have been diagnosed with a terminal illness;
- Have a newborn child (being seen by a Enloe provider) between the ages of birth and 36 months; or
- Have a surgery or other procedure that was authorized by Anthem Blue Cross prior November 1 and is already scheduled to occur by April 30, 2019.

For more FAQs, visit the [BSSP website](#).

It is our understanding that a face-to-face negotiation session is scheduled for this week and we remain hopeful that Anthem and Enloe will continue to negotiate towards a fair contract on behalf of all Anthem members. We will keep you apprised of important developments as they are provided to us.

Remember! Any increase in the Anthem/Enloe rates as a result of these negotiations will have a direct increase on members' out of pocket costs and premium rates.